

Lane County Healthcare Safety Nets - Data Summary

Data Project Purpose: to measure Safety Net services and capacity; to better understand the characteristics of the populations served; to examine changes in services and population served pre- versus post-ACA.

Key Findings

- Across all age groups, Safety Net Clinics serve more females than males.
- Increase in number of visits and unique patients served by Safety Net Clinics post-ACA.
- Increase in the no-show rate post-ACA.
- Increase in primary care visits for adults and a decrease in primary care visits for children post-ACA.
- Post-ACA, the majority of patients seen by Safety Net Clinics have the Oregon Health Plan (OHP) and about a quarter are uninsured. Pre-ACA, the majority of patients seen by were uninsured.
- Provider recruitment remained a challenge for Safety Net Clinics pre- and post-ACA implementation.

Safety Net Patient Demographics	Pre-ACA (2010)	Post-ACA (2016)
Unique Number of Patients*	42,268	53,301 (26% increase)
Sex*		
• Female patients	69%	63%
• Male patients	31%	37%
Insurance Status*		
• No Insurance	64%	22%**
• Oregon Health Plan	35%	67%**
• Other	1%	11%** (includes private)
Primary Language*		
• English	85%	79%***
• Language other than English	15%	21%***
Race/Ethnicity*		
• American Indian/ Alaskan Native	1%	1%
• Asian	2%	1%
• Black/ African American	2%	2%
• Hispanic/ Latino	13%	13%
• Native Hawaiian or Pacific Islander	.5%	0.5%
• White Caucasian	74%	70%
• Unknown/ Unreported/ Other	8%	11%
Age*		
• Under 20	42%	41%
• 20-64	57%	55%
• 65 and older	1%	4%

* In order to accurately compare pre- and post- ACA demographics data, this table only includes organizations that provided data for both 2010 and 2016 (n=10). All newly opened clinics are included in the 2016 data.

** If we analyze all organizations that provided data in 2016, the insurance status percentages are as follows: 21% no insurance (ranging from 2% to 70%), 59% OHP (ranging from 28% to 80%), 7% private insurance (ranging from 0% to 50%), and 13% other (ranging from 0% to 32%).

*** If we analyze all organizations that provided data in 2016, the primary language percentages mirror 2010 percentages.

Patients Visits	2016
Total number of primary care visits	101,812
• Number of primary care visits for adults	79,391
• Number of primary care visits for children	22,421
Total number of mental/behavioral health visits	137,002
• Number of mental/behavioral health visits for adults	115,011
• Number of mental/behavioral health visits for children	21,991
Total number of dental visits	24,730
• Number of dental visits for adults	6,110
• Number of dental visits for children	18,620
Total number of community/home care visits*	7,021
Median no show rate**	13%

*Two organizations provided data.

**Eight organizations provided data and the no show rate ranges from 1% to 74%.

Providers	2016
Number of staff providers*	367
Total FTE of staff providers*	288
Number of volunteer providers	87

*Does not include provider data from the CHCs.

2016 Capacity

On average, clinics are at 68% of their patient capacity. At capacity, clinics could serve an additional 10,000-15,000 patients.

On average, clinics are at 80% of visits capacity.

In order to reach their full capacity, clinics responded that they would need more staff, more space, and more people being aware their clinic existed.

*Three organizations provided data, and the at-patient-capacity ranged from 24% to 90%.

**Five organizations provided data, and the at-visit-capacity ranged from 49% to 92%.

2016 Commonly Reported Challenges: funding, ACA repeal, and provider/staff recruitment.

Data collected from the following Safety Nets:

- 4J School Based Health Centers
- Bethel Health Center
- Centro Latino Americano
- Community Health Centers of Lane County
- HIV Alliance
- Occupy Medical
- Orchid Health Clinic Oakridge
- Planned Parenthood of SW Oregon
- South Lane Children's Dental Clinic
- South Lane Mental Health
- Volunteers In Medicine
- White Bird Dental Clinic
- White Bird Medical Clinic
- Willamette Family Inc.