

INFORMATION AND RESOURCES

The following information and community resources have been shared by partners in support of the August 27th Lane Equity Coalition event, *Keeping our Neighbors Healthy: The Impacts of COVID-19 on Lane County's Immigrant Communities*.

Please email related resources and/or updates to kwatford@unitedwaylane.org.

COVID-19 Resource Map – Lane County

In an effort to help service providers navigate the many resources available to them and those they serve at this time, United Way of Lane County has created a local COVID-19 Resource Map. This document outlines and links to resources specifically for individuals and families, for nonprofits and other agencies, and for businesses.

https://www.unitedwaylane.org/s/Resource_Map_11x85_V4_0720.pdf

Cascade Centers

Employee Assistance Program (EAP)

Counselors available 24/7

Portland: 503-639-3009

Salem: 503-588-0777

800-433-2320 (toll-free)

info@cascadecenters.com

<http://www.cascadecenters.com>

Centro Latino Americano

- Assisting individuals and families over the phone, email, and through virtual meetings. Call main number 541-687-2667
- Programs: <https://centrolatinoamericano.org/services/>
- Facebook page: <https://www.facebook.com/EICentroLatinoamericano>
- Impact of COVID-19 on Immigrant and Latino Community in Lane County: <https://centrolatinoamericano.org/2020/04/impact-of-covid-19-on-immigrant-and-latino-community-in-lane-county/>
- A Service Provider Survey Report (In English only): https://centrolatinoamericano.org/wp-content/uploads/2020/04/Immgrt_Lat_ServiceProvider_COVID_Report_Final-2.pdf

Catholic Community Services

- Refugee and Immigrant Services Program (RISP): <https://www.cclsc.org/risp>
- Immigration and Legal Services: <https://www.cclsc.org/immigration-legal-services>

Downtown Languages

Downtown Languages offers a range of free and low-cost educational programs for adult immigrants and their families. DTL's core programs are basic English as a second language (ESL); U.S. citizenship and civics; bilingual computer skills; and literacy/adult basic education in Spanish.

<https://downtownlanguages.org/>

<https://downtownlanguages.org/onsite-programs/#bilingual-computer>

Grupo Latino de Acción Directa of Lane County

Facebook page: <https://www.facebook.com/grupolatinodeacciondirecta>

Huerto De La Familia

Huerto de la Familia provides Latino immigrant families with the opportunity to:

- grow their own organic food at community gardens
- start small businesses through a 12-week business planning class
- participate in our Líderes Steering Committee

<https://huertodelafamilia.org/organic-gardening/>

Immigrant Legal Resource Center (www.ilrc.org)

- Immigration Options for Undocumented Immigrant Children: <https://www.ilrc.org/immigration-options-undocumented-immigrant-children>
- Immigrant Options for Undocumented Immigrant Children Report: https://www.ilrc.org/sites/default/files/resources/immig_opt_undoc_immig_child-20180831.pdf

Integration Network for Immigrants of Lane County

Facebook page: <https://www.facebook.com/Integration-Network-for-Immigrants-of-Lane-County-652804211445387/>

Lane Education Service District

Migrant Education Program: <https://www.lesd.k12.or.us/mep/>

National Community Action Partnership

Resources for serving immigrant and migrant families

<https://communityactionpartnership.com/resources-for-serving-immigrant-migrant-families/>

Sexual Assault Support Services

Providing community education, outreach, advocacy and support to survivors of sexual violence and their families: <http://sass-lane.org/>

South Lane School District's Family Resource Center, Peggy's Primary Connection

1310 S. 8th Street (Corner of 8th and Taylor)

Hours: Tuesdays & Thursdays 8:30am - 4:30pm

Contact us by phone at 541-942-4967

https://www.slane.k12.or.us/apps/pages/index.jsp?uREC_ID=359878&type=d&pREC_ID=780706

Relief Nursery Community Resource Guide

Immigration & Migrant Services – refer to page 21

<http://reliefnursery.org/wp-content/uploads/2020/02/Community-Resource-Guide-2.11.20.pdf>

Trauma Healing Project

1100 Charnelton Street

Eugene, Or 97402

(541) 687-9447

info@healingattention.org

<https://healingattention.org/>

Oregon Department of Human Services

- The Department of Human Services is open to help Oregonians navigate this public health crisis together. We encourage you to take advantage of online applications, if you are able, or call/email a [DHS local office](#).
- [COVID-19 Resources for the Community](#)

U.S. Department of Health & Human Services

Resources in Spanish: <https://www.childwelfare.gov/spanish/#tab=general>

Womenspace

24 Hour Crisis and Support Line – 541-485-6513 (800-281-2800) English and Spanish-speaking advocates available, providing access to services, safety planning, mobile advocacy, telecommunication options, referrals and resources. <https://www.womenspaceinc.org/>

See next page for Resources: Phone, Computer, Internet Access during COVID-19

Resources: Phone, Computer, Internet Access during COVID-19

This document was created to share where in Lane County community members can access a **phone, computer, and/or internet**. Please email related resources and/or updates to kwatford@unitedwaylane.org.

Thank you for your collaboration!

PHONE ACCESS

- **White Bird**: Front Rooms Resource Center; New hours: 9am to 5pm; 541-342-4357
 - People will only be allowed in the building for limited services
- **Assurance Wireless**: **Lifeline Cell Phone Service Provider**: free phone and data to qualifying low income families. Unlimited Domestic Calling & Texting plus an extra 6GB* Data through 5/20/2020

COMPUTER ACCESS

- Parents can utilize computers sent home with students during distance learning.
- **Department of Human Services**, **Self Sufficiency Program**: Keeping local Offices open during pandemic to serve people who do not have access to the Internet; only a few computers available at a time to maintain required 6 ft distance; lobbies open M-F 8 a.m. - 5 p.m. unless otherwise noted.
 - **LOCATIONS**:
 - 2885 Chad Drive, Eugene, (541) 686-7878
 - 2101 West 11th, Eugene, (541) 686-7722
 - 101 30th, Springfield, (541) 726-3525
 - 48310 E 1st St, Oakridge (open M,W 9-4), (541) 782-4217
 - 3180 Hwy 101 N, Florence, (541) 997-8251
 - 305 Coop Court, Cottage Grove, (541) 942-9186
- **Hosea Youth Services**, **Resource Service Center**: open for essential needs for youth; 834 Monroe St, Eugene, OR 97402; M ,W,TH, 4:30pm to 6:30pm, (541) 344-5583
- **Cottage Grove Community Sharing**: providing one computer so clients can access websites of agencies that provide other related services that help with financial wellbeing. Access to other sites must be requested. Computer access is limited to 15 minutes unless permission to extend time is granted by staff. 1440 Birch Ave, Cottage Grove, OR 97424, (541) 942-2176.
- **Cottage Grove Public Library**: Monday through Friday: 8am, 10am & 11am, 30 minutes per day. For more information, call: 541-942-3828.
- **Springfield Public Library**: 45-minute computer appointments available: ?Mondays, Wednesday, Thursdays at 4pm & 5pm; Tuesdays, Fridays, Saturdays at 10:15 am & 11:15 am. Call 541-726-3766 to make an appointment. Drop-ins accommodated if space available.
- **Goodwill Job Connections, Springfield**: Limited in person Job Help and computer use for job searching. Call 458-205-8157 to make an appointment.
- **Eugene Public Library (starting August 24)**: 1-hour appointments made in person made at each EPL location (downtown, Bethel and Sheldon). Call for hours: 541-682-5450.

INTERNET ACCESS

- **Charter**: will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription; installation fees will be waived for new student households; 1-844-488-8395
- **Siuslaw Public Library (Florence and Mapleton parking lots)**: WIFI Networks: Library 1A, 2 or 3A (Florence); mapletonlibrary (Mapleton); 541-997-3132 (Florence); 541-268-4033 (Mapleton)
- **Eugene Public Library (downtown and satellite sites)**: public WIFI on; people can access the internet in their vehicles

- [**First Place Family Center:**](#) 1995 Amazon Pkwy, Eugene, OR 97405; Parking Lot; Access to WIFI; (541) 342-7728
- [**City of Eugene WIFI Hotspots:**](#) wireless internet available in select locations (see website)
- [**AT&T**](#) WIFI Hotspots open to the public
- [**Springfield Public Library:**](#) phones answered M-Sat 10am-5pm; WIFI is open and can be accessed under the building and in the parking lot/street spaces nearest the building; 225 5th Street, Springfield, OR 97477
- [**CenturyLink:**](#) committed to waive late fees and to not terminate a residential or small business customer's service due to financial circumstances associated with COVID-19; also suspending data usage limits for consumer customers during this time period.
- [**Comcast:**](#) [**Internet Essentials Free to New Customers:**](#) Through the end of the year, eligible new customers can sign up to receive 60 days of complimentary Internet Essentials service
- [**Cottage Grove Health Hub:**](#) WIFI information posted in window and available for use in the parking lot; 1133 E Main St, Cottage Grove, OR 97424; (541) 915-6349; Samantha Duncan