



Eugene/Springfield/Lane County Homeless Service System

Introduction

The homeless service system is a collection of both short-term and permanent housing options, along with supportive social services, available to individuals, families, and youth experiencing homelessness in the Eugene/Springfield/Lane County area. Nonprofit agencies, government entities, and faith-based organizations partner to provide these critical community services. The homeless service system helps people experiencing homelessness get connected to stable housing, increase skills and income, and move toward self-sufficiency.

Housing Inventory of Shelter and Housing Providers

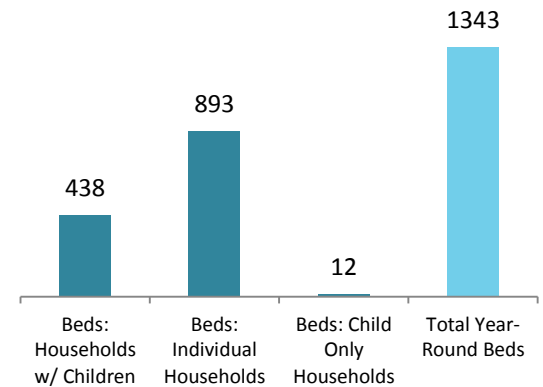
On January 25, 2017, agencies were asked to provide information regarding their current housing inventory designated to serve those experiencing homelessness. The Housing Inventory Count (HIC) is required to be submitted annually as part of federal requirements of the Continuum of Care (CoC) program, funded through the Department of Housing and Urban Development (HUD). The HIC includes information about housing and services provided within the geographic area, regardless of funding sources. A total of 11 agencies, representing 45 housing programs, provided information on the housing inventory available on the night of January 25th. The information collected during the HIC is presented below.

Shelter and Housing Types in the Eugene/ Springfield/ Lane County Homeless Service System

A variety of housing and shelter models are available within the community including: emergency shelter (ES), transitional housing (TH), permanent supportive housing (PSH), rapid re-housing (RRH), safe haven (SH), and an extreme weather shelter. In addition to these shelter models, the homeless service system also includes additional resources available to those experiencing homelessness such as access centers, community service centers, street outreach services, rest stops and car camping. A description of each housing model and related services are provided in the subsequent sections, along with the housing inventory summary for each housing type.

Overall, the homeless assistance system includes a total inventory of over 1300 year-round beds and 75 seasonal beds, available only during the months of November through March. Of the total year-round beds available, 438 serve households with children (33%), 12 serve child-only households (<1%), and 893 serve individual households (66%).

33% of beds in the homeless service system serve households with children



Street Outreach Services

Street Outreach engages with people who are experiencing homeless in an effort to connect them to essential services including basic needs such as food, clothing and shelter, as well as more intensive services such as medical care, substance abuse treatment, protection from sexual exploitation and victimization, disease and pregnancy, abuse/neglect services, permanent housing, mental health and crisis counseling. The following agencies provide outreach services to Lane County:

Agency	Program	Population
HIV Alliance	HIV Outreach	People at risk for HIV/AIDS
Looking Glass	New Roads	Youth
White Bird Clinic	White Bird Outreach PATH	Single Adults
ShelterCare	Shankle Safe Haven	
	FUSE Street Outreach	Frequent Users of Systems of Care

Emergency Shelter

Emergency Shelter is often the first stop for individuals, youth, and families entering the homeless service system. These shelters provide short-term shelter, generally up to 60 days. Area shelter providers have indicated emergency shelter stay policies range from a maximum of 1 to 60 days, but some offer extended stays. The following agencies were identified as providing emergency shelter:

Agency	Program	Year-Round Beds	Beds HH w/ Children	Beds HH w/o Children	Total Seasonal Beds
Catholic Community Services (CCS)	Eugene	-	-	-	6
Eugene Mission	Family Program	15	15	-	-
	Men's Life Change Program	25	-	25	-
	Men's Program	259	-	259	-
	Women's Life Change Program	15	-	15	-
	Women's Program	65	-	65	-
St. Vincent De Paul	Dusk to Dawn Families	-	-	-	30
	Faith-based Shelter	-	-	-	30
	VET LIFT ES	4	-	4	-
Looking Glass	Station 7	12	12	-	-
ShelterCare	CAHOOTS Crisis Units	3	2	1	-
	Family Housing Program (EHA)	14	14	-	-
	Family Housing Program (Other)	7	7	-	-
	L Building ES	8	-	8	-
	ShelterCare Medical Recuperation	19	-	19	-
Siuslaw Outreach Services	Hope House DV Shelter	10	10	-	-
	SOS-SHAP-NEW17-Motel Vouchers	-	-	-	9
Womenspace	Womenspace Shelter	19	19	-	-
		475	67	396	75

Other Specialized Shelters

Domestic Violence Services

Womenspace and Siuslaw Outreach Services are the two domestic violence facilities in the area that provides emergency shelter to people experiencing homelessness due to domestic violence.

Winter Weather Response

St. Vincent de Paul's **Egan Warming Center** is a coalition of community members representing service providers, religious congregations, nonprofit support agencies, social activist communities and local government who have come together to ensure that up to 300 people experiencing homelessness in Lane County have a warm and safe place to sleep when temperatures drop below 30 degrees between November 15th and March 31st.

The **Dusk to Dawn** program was launched in 2015 as an additional winter warming site due to increased demand for safe, low barrier shelter. Now run by St. Vincent de Paul, the temporary shelter utilizing large tent structures provides up to 60 individuals a warm place to be between the hours of 4:30pm and 7:30am in the winter months.

Other Community-Based Housing Options

Over the last several years, Lane County has embraced new and innovative community housing options in response to the growing need for safe places for people to sleep. Some of the new approaches include Rest Stops, Transitional Micro-Housing, and Safe Spots.

Transitional Micro-Housing

Opportunity Village Eugene is a collaboration between the housed and the unhoused providing stable, safe, and sustainable places to be through alternative, cost-effective approaches for transitioning the unhoused to more permanent living situations. Opportunity Villages is a transitional micro-housing site utilizing community-based development and a self-governance model.

Agency	Program	Population Served	Total Units
Square One Villages	Opportunity Village Eugene	Single Adults and Couples	30-35 Residents

Safe Spots Camp Communities or “Rest Stops”

Community Supported Shelters (CSS) encompasses four basic, temporary housing locations utilizing micro-shelter and tent structures. Rest Stops also provide employment training and volunteer opportunities to residents. Nightingale Health Sanctuary hosts a Conestoga Hut site, temporary housing for those without disabilities focusing on overall health and wellness.

Agency	Program	Population	Total units
Community Supported Shelters	Safe Spot – Roosevelt	General	20 Residents
	Safe Spot – Chambers	General	20 Residents
	Veterans Safe Spot - Eugene Mission	Single Adults and Couples (Veterans)	15 Residents
	Safe Spot – Single Women and Married Couples	Single Adult Women and Married Couples	20 Residents
Nightingale Health Sanctuary	Conestoga Huts at Good Samaritan	Single Adults	1 Site, 6 units

The Overnight Parking Program

The Overnight Parking Program provides legal camping, free trash disposal, and portable restrooms to families and individuals living in their vehicles.

Agency	Program	Singles	Families
St. Vincent de Paul	Overnight Parking Program- Eugene	59	14
	Overnight Parking Program- Springfield	4	4
		63	18

Transitional Housing

Transitional Housing is designed to provide individuals and families experiencing homelessness with the interim stability and support to successfully move to and maintain permanent housing. Individuals and families may live in transitional housing for up to 24 months and receive supportive services such as childcare, job training, and life skills that help them live more independently. The following table represents the transitional housing available in Lane County:

Agency	Program	Year-Round Beds	Beds HH w/ Children	Beds HH w/o Children
Looking Glass	Transitional Living Program	10	2	8
Sponsors	GPD Homeless Veterans	10	-	10
St. Vincent de Paul	Connections CoC	63	63	-
	GPD Vet LIFT AVC-GPD	12	-	12
ShelterCare	Indigent LC Cx50940	1	-	1
		96	67	31

Permanent Housing

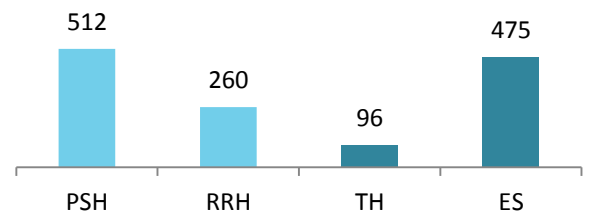
Permanent housing is defined as community-based housing without a designated length of stay in which formerly homeless individuals and families live as independently as possible. There are two main types of permanent housing models: Permanent Supportive Housing (PSH) or Rapid Re-housing (RRH). These two models are explained in further detail below.

Permanent Supportive Housing

PSH is long-term permanent housing with supportive services to assist those with disabilities (i.e. physical or mental health) obtain housing stability. This long-term housing has no designated length of stay. The following PSH programs are available in Lane County:

Agency	Program	Year-Round Beds	Beds HH w/ Children	Beds HH w/o Children
1st PI	1st Place Family	9	9	-
HACSA	HUD-VASH	236	9	227
	Shelter Plus Care CoC	120	40	80
MHI	Emerald Options	31	15	16
SC	Camas	18	6	12
	Shankle Safe Haven Scattered Site	11	-	11
	Shankle Safe Haven Facility	16	-	16
SVDP	Housing PLUS (Lamb Bldg OHA)	7	-	7
	Housing PLUS (Lamb Bldg SPON)	3	-	3
	Housing Plus (Vet LIFT 3)	9	-	9
	LIFT CoC	33	25	8
	VET LIFT CoC	19	-	19
		512	104	408

Permanent Housing makes up 57% of year round beds in the homeless service system



Rapid Re-housing

RRH assists individuals, youth, and families experiencing homelessness (with or without a disability) move as quickly as possible into permanent housing through housing search and relocation services, coupled with short- to medium-term rental assistance and case management in order to achieve stability in that housing.

Agency	Program	Year-Round Beds	Beds HH w/ Children	Beds HH w/o Children
Catholic Community Services	McKenzie RRH	73	73	-
Looking Glass	EHA RRH	9	3	6
	McKenzie RRH	9	4	5
ShelterCare	Cascades RRH	13	-	13
	FUSE	4	-	4
	McKenzie RRH	64	64	-
St. Vincent de Paul	ESG RRH for Families	33	33	-
	ESG RRH for Singles	7	-	7
	Supportive Services to Veteran Families (SSVF) RRH	37	14	23
Womenspace	RRH	11	11	-
		260	202	58

Other Specialized Permanent Housing

Safe Havens

Safe Havens are supportive housing units that serve hard-to-reach homeless persons with severe mental illness and other debilitating behavioral conditions that are on the street and have been unable or unwilling to participate in housing or supportive services. Traditionally, safe havens are low-barrier shelters with a participant population that seeks shelter as needed. Currently, our community has one safe haven that is operated by ShelterCare which is *Safe Haven Shankle*.

Shelter Plus Care

Shelter Plus Care Program provides rental assistance for hard-to-serve homeless persons with disabilities in connection with supportive services funded from sources outside the program. Shelter Plus Care (S+C) is a program designed to provide housing and supportive services on a long-term basis for homeless persons with disabilities (primarily those with serious mental illness, chronic problems with alcohol and/or drugs, and (AIDS) or related diseases) and their families who are living in places not intended for human habitation (i.e., streets or emergency shelters). The program allows for a variety of housing choices, and a range of supportive services funded by other sources, in response to the needs of the hard-to-reach homeless population with disabilities.

Access Centers and Community Service Centers

Community Service Centers provide emergency basic needs assistance, homeless prevention services, energy assistance and linkage to mainstream benefits and resources for low income households in Lane County. There are four community service centers throughout the county:

Agency	Program	Population Served
Catholic Community Services	CCS Community Service Center - Eugene	Single Adults and Families with Children
	CCS Community Service Center - Springfield	
Community Sharing Program	CSP Community Service Center – Cottage Grove	
Siuslaw Outreach Services	SOS Community Service Center – Florence	

Access Centers for Youth offer day shelter and services to assist youth in accessing more intensive supports, including employment skills and opportunities. The Youth Access Centers meet the community's basic needs by providing youth with safe day shelter with access to services including basic needs, case management, employment and community resources, laundry, phones, meals, and computer access.

Agency	Program	Population Served
Hosea Youth Services	Hosea Youth Services	Youth Age 12-22 who are at-risk or currently homeless
Looking Glass	New Roads	Youth up to 21 years of age who are at-risk or currently homeless

Access Centers for Families help to meet basic needs by providing emergency services, provisions, information and referral, and case management to families with children who are low-income, at-risk of or currently experiencing homelessness. Families receive an intake and needs assessment for all members of the household. Services are provided as needed including emergency assistance, such as food, clothing, supplies; telephone access; housing location; advocacy; mentoring; and employment assistance.

Agency	Program	Population Served
St. Vincent de Paul	First Place Family Center	Families with children under 18

Access Centers for Singles provide single homeless adults with emergency and basic needs assistance to include food, clothing, laundry and shower facilities, prescription assistance, supplies, telephone and internet access, housing location, advocacy, and transportation assistance.

Agency	Program	Population Served
St. Vincent de Paul	Eugene Service Station	Single Adults
White Bird Clinic	White Bird Walk-In Services	Single Adults